G Technical Support

Our UltraCARE Gold plan covers our customers who use the CAREpoint 3 Workstation and e-Bridge Communication Platform to ensure swift and timely support, whenever you may need it.

Included in the UltraCARE Gold Plan:

- Software Updates
- 24/7 Technical Support (on a call back basis after hours)
- Virtual Training
- Replacement Parts
- Customer Success









How to get in touch with your GD Support Team:



support@general-devices.com



201.313.7075

Fill out our technical support contact form for next business day response:

