

CAREpoint™ Workstation



UltraCARE PULSE

Feature of UltraCARE Gold Support

CAREpoint is critical operations protect it with PULSE!

CAREpoint Health Notifications



Customized Notification Rules



Important messages directly to you!

“Is Your Check Engine Light On?”

- Quickly be aware of critical issues!
- Don't miss important notifications!
- Scheduled and rule based alerts!



e-Bridge™



Sample Messages:

- Periodic maintenance due: Fan filter cleaning
- The System Temperature is currently out-of-range. Please contact GD immediately!
- The last disc backup failed, the disc was full. Calls are still being recorded.

UltraCARE PULSE

actively monitors CAREpoint and alerts the administrator to issues related to the system's health, including critical updates, connection or recording issues, and other important issues that require action.

These issues are sent to the administrator via the e-Bridge Secure Messaging platform or by requesting a system health report from GD. These notifications are schedule and rule based making it customizable to your needs.



Responsive Innovation.



Proactively notifies supervisors and administrators.
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