

CAREpoint Workstation

Application Note: 183V026C

Title: Anti-Virus Settings

Overview: This procedure describes how to configure your Anti-Virus settings to work optimally with the CAREpoint Workstation

Info:

During a normal scan of your CAREpoint Workstation, these folders should **NOT** be included in scanning:

- C:\CAREpoint and all subfolders;
- C:\ProgramData\General Devices and all subfolders;
- C:\ProgramData\Microsoft\Windows NT\MSFax and all subfolders;
- C:\Program Files (x86)\General Devices and all subfolders;
- D:\CarepointCache and all subfolders;
- D:\CarepointLog and all subfolders.

Additionally, the following file types should not be scanned:

- .log
- .dat
- .gdb
- .gbk
- .fdb
- .tif
- .tiff

These settings should be for any scheduled scans as well as the “on-access” type file access scan. McAfee calls it “On Access Scanner” and Symantec calls it “Real Time Protector”. Scheduled scans are **NOT** recommended because of the system resources required when they are running. They may cause the CAREpoint to respond extremely slow and in some cases become unusable. CAREpoint has been tested with multiple versions of Symantec, McAfee, Trend Micro, Microsoft System Center Endpoint Protection, Sophos, AVG, F-Protect and Kaspersky Anti-Virus software. If the Anti-Virus used by your hospital is not one of these, please contact GD Tech Support at 201-313-7075 for more information.

Execution:

Each Anti-Virus application is different. Please have your IT department apply these settings. Some Anti-Virus platforms have these settings stored server-side and may need them to be input there instead of locally on the CAREpoint.