





ED DIRECTOR



- Answer incoming EMS calls more promptly
- Document, record, timestamp and analyze all pre-hospital and hospital communications
- Easily and accurately assess quality assurance
- Instantly access all of your pre-hospital and hospital communication, documentation and reports
- Re-create any patient incident/case.
- Improve the EMS patient handoff process
- Provide online medical direction and control to EMS
- Notify your team on the ETA of incoming acute care patients
- Improve the quality of your processes and workflows
- Increase HIPAA compliance and reduce risk.

EMS COORDINATOR



- Increased EMS agency revenue with quicker turn-around, improved
- documentation, and mobile telemedicine
- Improve communication and relationship with EMS agencies and the Hospital
- Easily and instantly **share patient** and vitals data with the hospital
- Access online medical control while in the field to be able to further treat your patients
- Automatically alert the ED of your impending arrival time, down to the second.
- Have your calls answered by the hospital the first time you try.
- Protect yourself and your organization from any liability by having all communication recorded and later accessible if needed.

EMS MEDICAL DIRECTOR



- Establish and maintain communications and protocols across all EMS teams
- Document, record, timestamp and analyze all pre-hospital and hospital communications
- Instantly view pre-hospital quality and performance reports
- Reduce medical errors and false activations.



ED PHYSICIAN / MEDICAL DOCTOR



- Decrease false activations and medical error
- Improve the EMS patient handoff process
- Offer online medical direction and control to EMS
- Notify your team on the ETA of incoming acute care patients
- Ensure EMS calls are never missed
- Capture patient refusals via video

QUALITY / PROCESS IMPROVEMENT



- Re-create any patient incident/case
- Streamline, document and time-stamp all pre-hospital and hospital
- patient data and communications
- Reduce costs and increase productivity by streamlining pre-hospital care and communication
- Record, store, analyze and replay any EMS-hospital communication and documentation Easily and accurately assess quality assurance.

STEMI COORDINATOR



- Centrally collect and store 12-lead ECGs from any system
- Save money on 12-lead ECG storage
- Streamline, document and time-stamp all pre-hospital and hospital patient data and communications
- Reduce door-to-door treatment times
- Reduce false lab activations by 20% on average
- Receive high quality diagnostic information in real time
- Protect patient information, increase HIPAA compliance and reduce risk
- Improve the quality of your processes and workflows
- Easily **train your teams** on proper communication, documentation and notification protocols



CARDIOLOGIST



- Centrally collect and store 12-lead ECGs from any system
- Restrict access to your 12-lead ECGs to protect patient information
- Streamline, document and time-stamp all pre-hospital and hospital patient data and communications.
- Reduce door-to-door treatment times
- Reduce false lab activations by an average of 20%
- Improve the quality of your processes and workflows
- Measure performance, identify operational gaps and successfully implement improvements

NEUROLOGIST



- Reduce false lab activations by an average of 20%
- Instantly access stroke assessment data and video of the patient in transit
- Provide online medical direction via live streaming video
- Notify your team on the ETA of incoming acute care patients
 - Better anticipate patient arrival with live ETA tracking of EMS vehicles
- Improve the quality of your processes and workflows Measure performance and identify operational gaps

INFORMATION TECHNOLOGY (IT)



- Protect patient information and mitigate risk securely time stamp and store pre-hospital communication and documentation
- Send patient ETA information right to the mobile devices of your medical teams
- Send emergency alerts on the status and ETA of incoming acute care patients
- Provide instant access to all pre-hospital and hospital communication, documentation and reports
- Enable the answering, recording and storage of all EMS communications from a single workstation



CXO



- Improve patient care
- Reduce medical error
- Reduce false activations
- Mitigate medical liability
- Reduce costs
- Increase productivity
- Resolve disputes
- Identify workflow improvement areas
- Prove treatment refusal
- Increase overall profitability and productivity
- Assess quality assurance accurately and easily

ED CHARGE NURSE



- Your ED nurses can perform their duties **more smoothly and productively** with GD's solutions, thereby improving patient outcomes.
- The EMS **patient handoff** proves will be improved as your nurses will already have the patient's pre-hospital vitals and treatment information before arrival. They will also know precisely when the ambulance will arrive via ETA geo-mapping.
- Nurses in your ED will be able to answer incoming EMS calls more promptly.
- Your nurses will receive alerts on the status, condition and ETA of incoming acute care
 patients. This way, all necessary preparations can be made prior to arrival in order to
 accelerate and improve care.
- Vitals and ECG reports are instantly accessible to nurses and doctors so repeat readings are not necessary upon **patient handoff**.
- Your emergency department will receive alerts on the status, condition and ETA
 of incoming acute care patients. This way, all necessary preparations can be made prior
 to arrival in order to accelerate and improve care.



EMERGENCY SERVICES DIRECTOR



- GD's solutions will take your ED to a whole new level of capability, innovation, coordination and care delivery.
- Your medical staff will improve patient care and reduce medical error by instantly and centrally sharing vital patient information and communication
- GD dramatically reduces medical error, false activations and medical liability
- Over **500** hospitals around the country use GD today.
- Your ED will reduce costs and increase productivity by streamlining pre-hospital and hospital care and communication.
 - You will increase overall profitability and productivity by streamlining prehospital and hospital care and communication.
- You can easily create and **run custom reports** for quality assurance / improvement, medical-legal documentation, incoming calls, 12-leads, cases, events, and more, to meet your specific needs.
- Our clients typically realize a near immediate **return on their investment** after deploying our mobile telemedicine solutions.
- GD's solutions offer the **lowest total cost of ownership** when you consider the hidden charges of other solutions.
- Our mobile telemedicine solutions are designed to grow along with your organization.
- Nurses and physicians in your ED will be able to answer incoming EMS calls more promptly
- Your team can document, record, timestamp and analyze all pre-hospital and hospital communications including audio, video and data such as 12-Leads, vitals, location/ETA, patient information, e-mail, fax, forms, and more.
- You can **instantly access** all of your pre-hospital and hospital communication, documentation and reports from anywhere and at any time.
- You can go back and **re-create any patient incident/case** to identify precisely what happened and when, in order to resolve disputes and prove treatment refusal.
- Your pre-hospital care unit will **run more smoothly and productively** with GD's solutions, thereby improving patient outcomes.
- You can improve the EMS **patient handoff** process by accurately communicating, documenting and time-stamping the patient's pre-hospital vitals and treatment while in the field.
- Medical specialists can offer **online medical direction and control** with EMS while the patient is in the field.