

SERVICE BULLETIN No. 18

For CAREpoint EMS Workstation

Title: Handset Bracket for Touch Screen Monitor (PT 1710MX)

Please read the following instructions before proceeding.

Priority: Service

Reference: None

Rationale: Replacing Handset Bracket to accommodate new style monitor.

Overview: Service/replacement involves removing the Touch Screen Monitor and installing a new/exchange part.

Tools and Materials required:

- # 2 Philip Screw Driver

Procedure: (To be performed by qualified service personnel)

Should you have difficulty or questions information can be found online at the General Devices Support Site:

support.general-devices.com

Click on “CAREpoint Support” to gain access to the CAREpoint Users Manual and Service Bulletins. For further assistance contact the General Devices Service dept. at (201) 313-7075.

Note: Normal hours for the Service Department are Monday through Friday, 9AM EST to 5PM EST. If you begin to service the CAREpoint outside of these hours, immediate assistance cannot be guaranteed. You will need to follow the TECH SUPPORT instructions on the voicemail message.

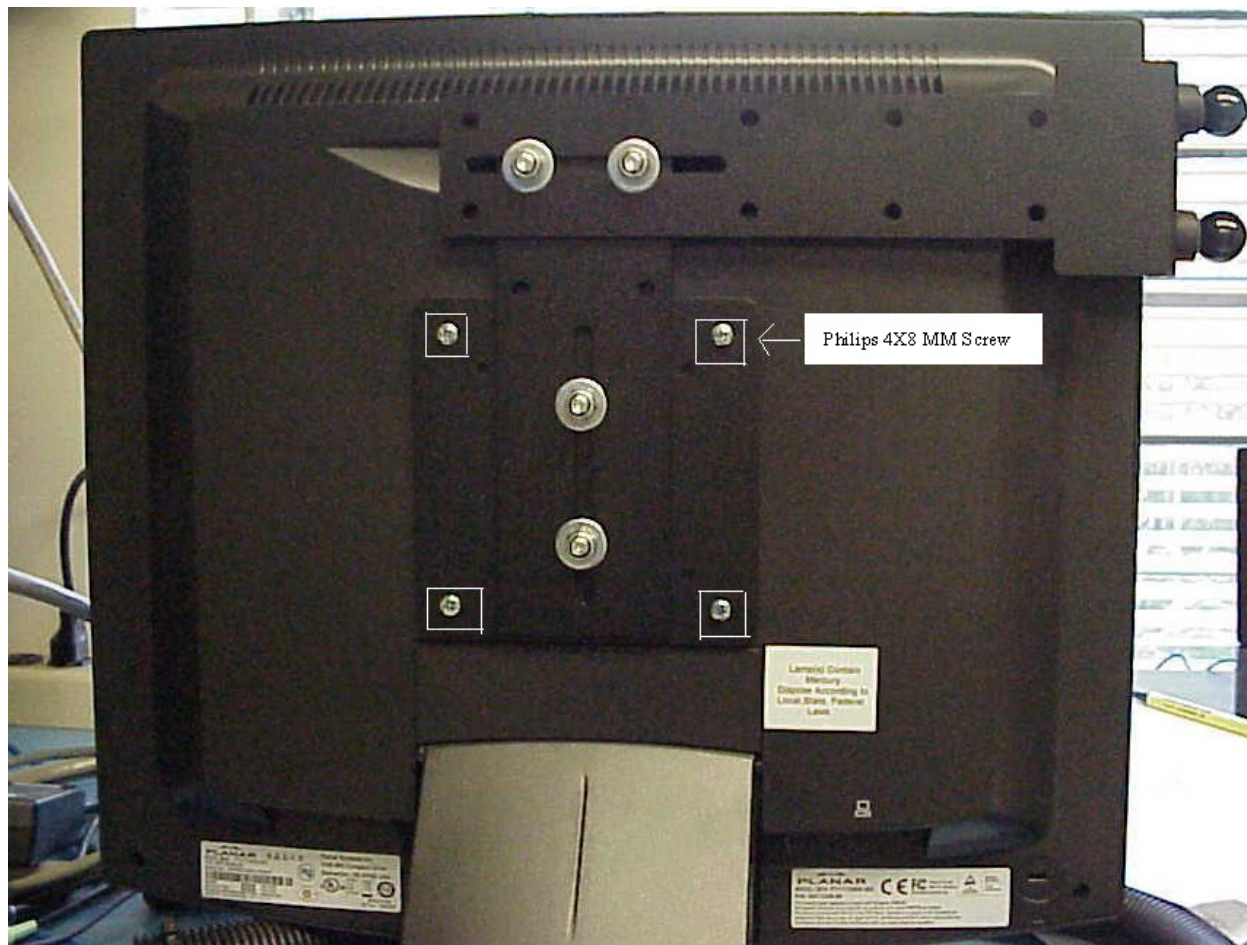
CAUTION - Static Sensitive! Observe proper anti-static control techniques (ground-straps, etc.) when working on the workstation handling parts. Package electronic items for return using anti-static shipping material supplied with replacement parts.

- PROCEDURE ON NEXT PAGE -

Installing Handset Bracket on Touch Screen Monitor

1. Rotate monitor so that rear of the monitor is facing you.
2. Align 4 holes on mounting plate with 4 rear holes on monitor.
3. Using # 2 philip screw driver, screw down four 4X8 mm Philips screw (included with the Handset Bracket).
4. Retain two rubber grommets, two flat washers and two black female ball knobs from old monitor handset. **(May not need to do this step)**
5. Place two rubber grommets, attach handset and then place 2 Flat washers and black female ball knobs on the side of horizontal arm screws.
6. Check attached pictures for assistance.

Picture # 1.



Picture # 2.



Picture # 3.



Picture # 4.



Picture # 5.

