

CAREpoint EMS Workstation

Application Note: 183V022A

Title: How to uninstall F-Protect Antivirus Software

Overview:

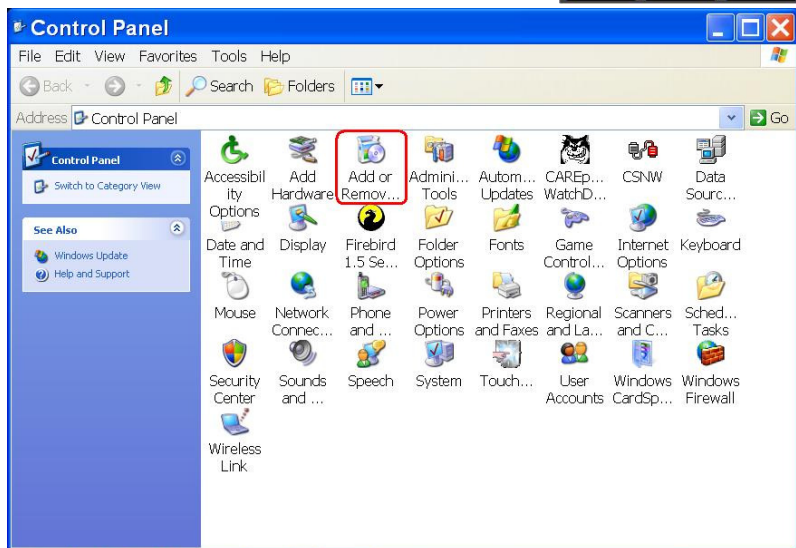
This procedure guides you through the steps for removing the F-Protect Antivirus software from your CAREpoint EMS Workstation.

Execution:

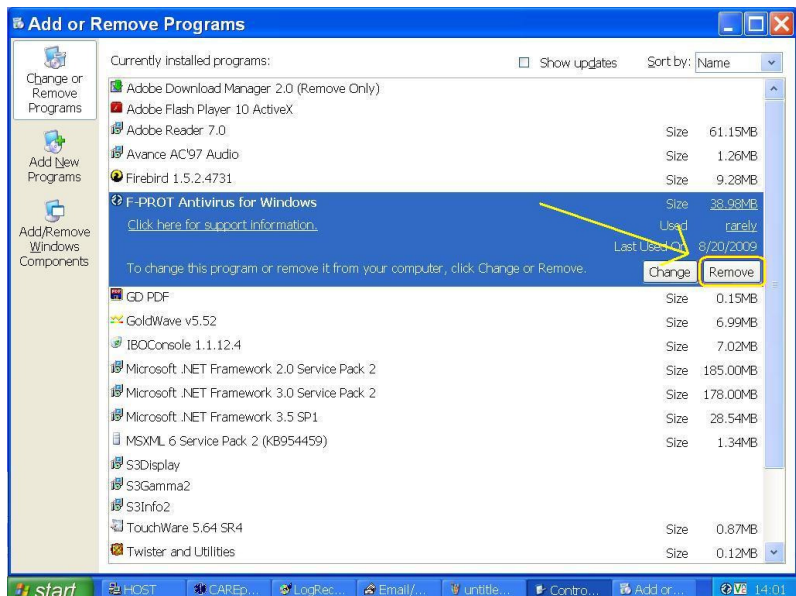
1. On the blue, on-screen keypad, type #-C-P-L-S-Y-S-T-E-M (#-2-7-5-7-9-7-8-3-6).



2. Control Panel will appear. Double-Click “Add or Remove Programs”.



3. Scroll down and click “F-PROT Antivirus for Windows,” then click “Remove”.




4. A box will pop up that asks you “Are you sure you want to remove F-PROT Antivirus for Windows from your computer?” Click “Yes”.



5. A box indicating how much time is left will tell you there is less than one minute; this is not accurate as the process will likely take anywhere from 5-10 minutes.
6. When the process is done, a box will pop up asking if you want to restart now; click “No”.



7. Click the  button in the taskbar.
8. On the blue on-screen keypad, type #-R-E-B-O-O-T (#-7-3-2-6-6-8). The CAREpoint will now reboot, which will take a few minutes.



9. After CAREpoint restarts, install the Antivirus software of your choice. Refer to the “Support Center” section of our website (www.general-devices.com) for an Application Note that lists the required Antivirus Settings and Exclusions.

- END PROCEDURE -